



ANNUAL REPORT  
2020-2021



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ASeTTS acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to elders past, present and emerging.

We voice our support for endorsement of the Uluru Statement from the Heart.

ASeTTS is a quality accredited mental health service provider.



## About Us

Founded in 1992, ASeTTS has a proud history of serving humanitarian entrants and refugees settling in Western Australia.

We provide flexible, therapeutic, mental health and rehabilitation services to people who are humanitarian entrants, asylum seekers, or are from a refugee background, and who have experienced torture or trauma in their country of origin, during their journey to Australia, or while in detention. We believe all people who have experienced trauma have a fundamental right to access supports that facilitate their healing, rehabilitation, recovery, and help them reconnect with their innate strengths.

Our staff work with clients from a broad range of countries and ethnic and cultural backgrounds, through individual, family, group, and community interventions. We recognise each client's needs are different and work with our clients to tailor services to meet these unique needs.

ASeTTS is a member of the Forum of Australian Services for Survivors of Torture and Trauma (FASSTT), and of the International Rehabilitation Council for Torture Victims (IRCT). We are one of over 160 accredited torture rehabilitation centres located in 76 countries worldwide whom assist the survivors of torture and trauma. We have no political affiliation and provide support to survivors of torture and trauma across the lifespan, without distinction of any kind, such as race, gender, language, religion, age, sexuality, or political or other opinion.

## Our Purpose

We aspire to provide holistic services that assist refugee survivors of torture and trauma to rebuild their lives.

## Our Values

Our values define who we are as an organisation and what we care about. They guide our work, drive our actions and interactions, and assist us to achieve our purpose.

## Our Vision

Our vision is to help create a more peaceful and just world where human rights are recognised, violations of human rights are challenged, and torture and trauma survivors are supported to rebuild their lives.

We place importance on:

- Respect
- Client focus
- Teamwork
- Inclusion
- Accountability
- Ethics





## Board Chairperson's Report

The Board of ASeTTS has had another busy year!

Both the previous and the current (2021) Draft Constitutions identify the following as the goal of ASeTTS, and therefore the guiding purpose of the Board:

The goal of the Association is to promote and provide a culturally sensitive service that responds to the psychosocial and physical needs of torture and trauma survivors and their families living in Western Australia.

Achieving this goal includes providing the highest standard of direct service delivery by management and staff. From the Board perspective, it also involves supporting the CEO to make structural changes which provides a bedrock from which ASeTTS can grow. The bedrock includes ensuring that the organisation's documentation – policies, procedures, evidence required for accreditation and the Constitution meet the required standards to ensure that ASeTTS receives funding and community support for our work, now and into the future. These are time consuming and complex processes but they do get easier as we all go along. Most importantly, these documents need to be understood by members and staff alike as essential to ensuring the safety and wellbeing of our vulnerable clients.

The Board Charter was also developed this year to ensure that Board members understand our collective responsibilities. The Charter requires Board Members to, among other things:

(a) do all things necessary under the Constitution and this Charter to ensure the Association is effective in its operations and complying with its purpose.

I am pleased to say that Board members have indeed responded to our Charter, and I would like to thank all Board members for their contribution to the work of ASeTTS this year including in our two Committees – Finance and Performance and Governance and Risk - where so much of the work actually happens.

Also this year, ASeTTS became a member of the nationwide FASSTT organisation – a process that took considerable effort from the Board and the CEO. It was an important step in rejoining the network of torture and trauma organisations and ensures that WA at least has a seat at the table when discussing funding and other supports needed for refugees and torture and trauma survivors. It is part of the Board's role to look to the future and to take into account the political and social winds of change and in the light of all these factors, to rejig organisational structures to ensure that ASeTTS remains a strong advocate for our client base.

The Board has also actively sought to ensure that ASeTTS, via our CEO, is seen as an advocate for our clients – both in the not for profit and government sectors. One way to do this is to gain recognition for the work they are doing, such as when the HERS Program won an award; another is to establish further services such as providing the library to clients; a third is to leap into action when the new Afghan arrivals suddenly occur and a fourth is to respond to requests for feedback as occurred when ASeTTS responded to the Ministerial Taskforce into Public Mental Health Services to Infants, Children and Adolescents in WA's Emerging Directions Paper.

Throughout the year, the Board has supported the CEO, Merissa Van Der Linden, while COVID 19 has been navigated, causing a reduction in refugee numbers arriving in the country and a consequent reduction in funding. For the first time in some years, new funding agreements have also been negotiated.

I speak on behalf of all members of the Board when I express our gratitude to Merissa and her staff who have worked tirelessly for the organisation over the past year. We recognise that Merissa has been a great advocate for our organisation.

Finally, I also want to thank all of the staff who of course work daily with our clients in complex and often difficult circumstances. The staff have also had to take a leap of faith to embrace the organisational changes of the past year and who will, I trust, continue to embrace future changes.

**Gail Green**

Chairperson





## A Letter from the CEO

I am pleased to present the ASeTTS' 2020/21 Annual Report. A report that is dear to my heart as it marks my first year with ASeTTS; a year that has been busy and challenging, but incredibly productive. This report is a celebration of our achievements.

The year has been one of reflection, review, consultation, planning and action. A period in which we have intensively focused on stabilising the organisation's foundations, practices, reputation and relationships. This has occurred through:

- reconnecting to our purpose,
- offering stable, safe, fair and rational leadership,
- setting clear strategic and operational direction,
- shaping our structure to remove silos and ensure functions are as client focused as possible,
- providing role clarity and parity to staff,
- refreshing our policies and processes,
- driving continuous improvement,
- exploring opportunities,
- celebrating achievements,
- investing in staff development (both technical and foundational knowledge),
- re-establishing relationships internal and external to ASeTTS, and
- nurturing new connections and partnerships.

All under the shadow of COVID-19, and while meeting the ever changing requirements to manage the spread of COVID within the community.

Change has not been for change sake.

We have through this process experienced changes in our organisational structure and workforce. We have said a sad farewell to a few long-term staff members; and have welcomed new staff, student placements, internships, and new perspectives to the organisation. While it has been difficult to see staff leave, our connection to them persists; we recognise their contributions to ASeTTS and they remain valued members of our community.

Throughout this year ASeTTS staff have remained steadfastly committed to our clients and our work. They have listened deeply, sought clarity, challenged, considered what is possible, and contributed their views, and the views of clients, to shape our path forward. They understand the importance of the work we do, and have embraced and enabled positive changes in the organisation. I am incredibly proud of the team.

Our journey continues into 2021/22. We will continue to experience challenges, and will continue to adapt and respond to these challenges in a thoughtful and client-focused manner. Demonstrating our expertise, strength and resilience as we do.

I extend my thanks to the ASeTTS' Board for their unwavering commitment to this organisation, our clients, staff, and to me. I particularly thank our current Board Chair, Gail Green, and Peter Walton before her, for the support, direction and encouragement they have provided. Thanks are also extended to the various clients, members, staff, and stakeholders who have offered support, feedback and friendship during the year. It is a pleasure to work alongside so many people who share our vision and purpose, and strive to create a more peaceful and just world for survivors of torture and trauma.

**Merissa Van Der Linden**  
Chief Executive Officer

# Board of Directors



**Chair:**

**Ms Gail Green**

(Appointed on 25 November 2020; elected to the Board in December 2019)



**Deputy Chair:**

**Mr Tony McRae**

(Appointed on 18 December 2019)



**Treasurer:**

**Mr Vince Ianni**

(Appointed 18 December 2019; joined the Board in September 2019)



**Secretary:**

**Ms Ann Nyaga**

(Appointed on 25 November 2020)



**Director:**

**Ms Louise Ford**

(Elected to the Board on 18 December 2019; joined the Board in September 2019)



**Director:**

**Ms Margaret Auma-Okumu**

(Elected to the Board on 25 November 2020)



**Director:**

**Mr Francis Lynch**

(Appointed on 25 November 2020)

The primary role of the ASeTTS Board is to set the strategic direction for the organisation, to ensure that it is properly governed and managed, and to support staff and management to successfully achieve our purpose.

We are governed by an experienced Board of Directors who volunteer their time and expertise to lead of the association.

We thank our Board Directors for their ongoing support and commitment to ASeTTS and the people we serve.

## Our 2020/2021 Board Members

This year saw some turnover in our Board Members. We acknowledge the following former Board Members for their contributions to ASeTTS over the past year.

### Mr Peter Walton OAM CF

(Served from October 2019 to November 2020; and at the 2020 AGM was the outgoing Board Chairperson)

### Mr Tim Blackburn

(Served from October 2014 to November 2020)

### Ms Pratthana Hunt

(Served from August 2018 to 25 November 2020)

### Ms Raissa Kundwa

(Served from September 2019 to November 2020)

During the 2020/2021 year the Board met on 11 occasions. The attendance of Board Members relative to the number of meetings during their time on the Board is as follows.

|                     |                   |
|---------------------|-------------------|
| Margaret Auma-Okumu | 7 of 7 meetings   |
| Tim Blackburn       | 3 of 4 meetings   |
| Louise Ford         | 8 of 11 meetings  |
| Gail Green          | 10 of 11 meetings |
| Pratthana Hunt      | 0 of 4 meetings   |
| Vince Ianni         | 10 of 11 meetings |
| Raissa Kundwa       | 2 of 4 meetings   |
| Francis Lynch       | 5 of 7 meetings   |
| Tony McRae          | 11 of 11 meetings |
| Ann Nyaga           | 6 of 7 meetings   |
| Peter Walton        | 4 of 4 meetings   |

## Board Profiles

### Ms Margaret Auma-Okumu

Ms. Margaret Auma-Okumu has previously volunteered with ASeTTS and is committed to ensuring clients' needs are met through contribution in enhancing their wellbeing. Margaret brings governance, coordination and project support skills to the Board.

### Mr Tim Blackburn

Tim has a wealth of experience in taxation, financial accounting and business management. As the previous ASeTTS Treasurer, Tim generated good relationships with ASeTTS stakeholders, in particular the FASSTT Network.

### Ms Louise Ford

From 2007 to 2011 Louise was employed by ASeTTS as a Settlement Grants Program case worker, and later the Coordinator of Training and Education. Louise has extensive history of supporting refugees and migrants in a voluntary capacity, a strong network in the service provision sector, a passion for the work ASeTTS undertakes.

### Ms Gail Green

A Social Worker with over 40 years' experience, Gail has specialised in trauma informed practice for 20 years and has published in the Australian Social Work Journal and in several other magazines. Her work as a counsellor, therapist and supervisor of staff has provided her with a good working knowledge of ethical and moral challenges in the field.

### Ms Pratthana Hunt

Pratthana's background in policy and audit, and experience in supporting people from a refugee background as a volunteer, provided valuable skills to the Board. Pratthana was instrumental in strengthening ASeTTS' strategic governance practices.

**Mr Vince Ianni**

Vince is a Chief Financial Officer and Director of Corporate Services with over 30 years' experience in finance and corporate sector. He is an associate member of the Society of Certified Practising Accountants (CPA) in Australia. Vince applies his financial and corporate knowledge to benefit the ASeTTS' Board, as it strives to improve governance, financial management and the delivery of services to clients.

**Ms Raissa Kundwa**

Raissa came to Australia with her family on a humanitarian visa from Rwanda in 2006. Raissa first joined ASeTTS in 2011 as a client in the Youth Program and later worked at ASeTTS as a Youth Support Worker in 2014. Raissa was involved with United Voices, is passionate about the work ASeTTS does, and has seen first-hand, the difference it makes in a client's life.

**Mr Francis Lynch**

Francis Lynch is a qualified Social Worker and has worked in the community services sector for over 30 years. Francis has been actively involved in lobbying and advocacy on a number of social justice matters over the years, working in the out of care and family services space. Francis brings extensive Board and governance experience.

**Tony McRae**

Tony has more than 30 years' experience in public policy and community development. He was a Member of the WA Parliament for 8-years, with his Ministerial responsibilities including Citizenship and Multicultural Interests. His post-political career includes CEO, Company Secretary and Board Member of a range of companies, charitable trusts and community organisations, as well as consultant and business adviser. He has been a member and supporter of ASeTTS for many years and is committed to the continued development of ASeTTS.

**Ms Ann Nyaga**

Ann came to Australia from Kenya in 2003. She is a Clinical Educator with a Graduate Diploma in Nursing (Clinical Nursing) and over 10-years' experience in delivering quality patient care. Ann was nominated for the WA Young Achievers Award in 2017 for her dedication to the nursing profession. Ann has a history of serving and growing the community, including mentoring and coaching youth.

**Mr Peter Walton OAM CF**

Peter has had an extensive career in Government, at local, state and federal levels. Peter has experience as a volunteer and a Board Chairperson within the not-for-profit sector. As a Board member of ASeTTS, Peter contributed extensive and sound governance, strategic leadership and management skills and experience. In his time at ASeTTS Peter made significant contribution to the Board, and to the organisation's culture and standing in the community.

# Our Supporters

ASeTTS provides a suite of services thanks to the generous support of our funders, donators, and key partners. We would like to thank them for their support, and ongoing commitment to our clients.

## Our funders

Department of Health (Cth)  
Department of Home Affairs (Cth)  
Department of Justice (WA)  
Department of Social Services (Cth)  
Mental Health Commission (WA)  
Office of Multicultural Interests (WA)  
Krishna Somers Charitable Trust managed by Hall Chadwick  
Benchmark Fund

## Our FASSTT Network

Companion House - ACT  
Foundation House - Vic.  
Melaleuca Refugee Centre - NT  
Phoenix Centre - Tas.  
Queensland Program of Assistance to Survivors of Torture and Trauma (QPASTT) - Qld.  
Service for the Treatment & Rehabilitation of Torture & Trauma Survivors (STARTTS) - NSW  
Survivors of Torture and Trauma Assistance and Rehabilitation Service (STTARS) - SA

## Our Partners

Accelerate Group  
Aranmore Catholic College  
Asia Pacific Refugee Rights Network (APRRN)  
Australian Red Cross  
Bunnings  
CARAD  
Child and Adolescent Health Service (CAHS)  
Chung Wah Association  
Circle Green  
City of Canning  
City of Gosnells  
City of Perth  
City of Stirling  
City of Swan  
City of Wanneroo  
Commission for Children and Young People  
Communicare  
Community Employers WA (CEWA)

Curtin University, Centre for Human Rights Education  
Department of Communities  
Diversity Focus  
East Metro Multicultural Network  
Edith Cowan University  
Edmund Rice Centre WA  
Employsure  
Ethnic Communities Council of WA  
Ethnic Disability Advocacy Centre (EDAC)  
Federation of Ethnic Communities Council of Australia  
Harmony Alliance  
Hearspace Armadale  
Health Consumers' Council WA  
Humanitarian Entrant Health Service  
International Health and Medical Services (IHMS)  
International Rehabilitation Council for Torture Victims (IRCT)  
Interpreters WA  
Ishar Multicultural Women's Health Services  
Life Without Barriers  
Living Proud  
Lotterywest  
McCusker Centre for Citizenship  
Mercy Care  
Metropolitan Migrant Resource Centre (Inc.)  
Mettamorphosis  
Migration Council of Australia  
Mills Oakley  
Multicultural Advisory Forum  
Multicultural Collaborative Working Group  
Multicultural Futures  
Multicultural Services Centre of WA  
Murdoch University  
Narelle Little - Nutritionist  
Neami National  
Northern Suburbs Community Legal Centre Inc  
NOUS Group  
Perth Children's Hospital Refugee Health Clinic  
Reclink  
Refugee Council of Australia (RCoA)  
Relationships Australia  
Riverview Community Services  
Save the Children  
SCALES  
Second Bite  
Settlement Council of Australia (SCoA)  
Sexual Health Quarters (SHQ)

St Vincent de Paul Society  
Sue Mader – Art Therapist  
The Humanitarian Group  
UnitingCare West  
University of WA Student Guild  
University of WA Students for Refugees  
Wadumbah Aboriginal Dance Group  
WA Interpreters  
WA Refugee and People Seeking Asylum  
Network (WARPSAN)  
West Australian Ballet  
Western Australian Association for Mental  
Health (WAAMH)  
Western Australian Council of Social  
Services (WACOSS)  
Women’s Health and Wellbeing Services  
Women’s Health Network  
YACWA  
Youth Futures (Inc.)

“

I cannot do all the good  
that the world needs.

But the world needs all  
the good that I can do.

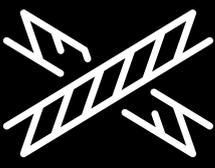
Jana Stanfield, Musician

”



# Global Context

At the end of 2020 the UN Refugee Agency, the UNHCR, estimated that there was 82.4 million forcibly displaced people worldwide. This includes people who have been forced to leave their home due to conflict, persecution and disaster. This the highest number that has been recorded. The significant increase occurs during a global pandemic when it has been increasingly difficult to move across borders to seek safety.

|  |  |   |
|--|--|---|
| <p><b>48.0m internally displaced people</b></p>   | <p><b>26.4m refugees</b></p>    | <p><b>4.1m asylum seekers</b></p>    |
| <p><b>68% of refugees originate from 5 countries: Syrian Arab Republic, Venezuela, Afghanistan, South Sudan, Myanmar</b></p>  | <p><b>35m forcibly displaced people (42%) were children under 18 years-of-age; 1m children were born as refugees</b></p>                        | <p><b>27,700 refugees resettled in 2020, compared to 107,800 in 2019</b></p>   |
| <p><b>69% decline in resettlement due to travel and border restrictions associated with COVID-19</b></p>                      | <p><b>At the peak of COVID-19, 168 countries fully or partially closed their borders; 100 did not make an exception for asylum seekers</b></p>  | <p><b>Up to 60% of refugees live in densely populated areas and have inadequate access to face masks, clean water and soap, and health services</b></p>  |

ASeTTS recognises the continued traumas and challenges that refugees, asylum seekers, and displaced people across the world are experiencing at this time. While we support only a small number of people from refugee-like background, compared to the statistics above, we are proud to contribute to the global movement that supports refugees and asylum seekers.



“

People often say that working with trauma survivors must be hard, but for me working at ASeTTS is inspirational. To be a witness to the strength and resilience of clients brings balance and perspective to my own life.

Fleur Noonan, ASeTTS Counsellor

”

## Our People

Our greatest asset is our people.

We are privileged to have a team of thoughtful, experienced, and resilient staff, who are passionate about supporting the healing and recovery of individuals, families and communities that are impacted by torture and trauma.

Our workforce represents a diverse range of perspectives, experiences, cultures, languages, ages and genders. Many of our people have first-hand understanding of the challenges our clients face; having themselves come from a refugee or migrant background. They use their lived and professional experiences to support our clients with compassion and understanding.

Our staff represent 20 countries of origin, and collectively speak 25 languages, including:

- |             |            |
|-------------|------------|
| Arabic      | Italian    |
| Assyrian    | Malay      |
| Azerbaijani | Nepali     |
| Cantonese   | Pahari     |
| Dari        | Portuguese |
| English     | Punjabi    |
| Farsi       | Russian    |
| French      | Serbian    |
| German      | Sinhalese  |
| Greek       | Spanish    |
| Hazaragi    | Tamil      |
| Hindi       | Urdu       |

### Staff service

Congratulations to the following staff on their long service to ASeTTS.

19  
years

Gertrud Millidge

10  
years

Anubha Adhikari-Parajuli

9  
years

Bonnie Beazley  
Lucy McEvoy  
Maria Nazar

8  
years

Tharanga De Silva  
Ainaa Fazillah  
Nafisa Mohideen

# Our Bi-Cultural Workers

At ASeTTS we are committed to providing culturally safe services to clients, families and communities.

To do this we employ various strategies including employing Bi-Cultural Workers as a bridge between communities and our services. Employing Bi-Cultural Workers is also an important way by which we support community members to develop their skills and confidence to become community leaders.



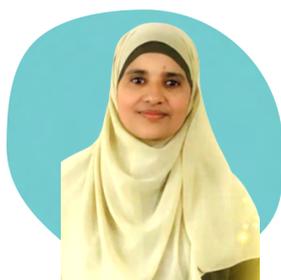
## **Sumeya Abdirahman**

I am a student at the University of Western Australia where I have completed a Bachelor Degree in Biomedical Science and am currently doing a Graduate Diploma in Infectious Diseases. I am from a Somali background and speak both Somali and English. I worked as the Bi-Cultural Youth Support Worker with the HERS project of ASeTTS.



## **Mu Lay Songsaang**

I was born in Myanmar. I am one of the Karen People from the mountains area of Myanmar. I left my village when I was 14 during the civil war and I spent 13 years in a Thai Refugee Camp before coming to Australia in 2010. I speak Burmese, Karen and English. I have studied Community Services at TAFE and have worked with FICT and Art Therapy projects with ASeTTS.



## **Zainab Hummed**

I am from Eritrea. I am a caring, polite, and hardworking individual who enjoys working in the Community Services field, mainly assisting clients with language barriers. I have been working with people from a cultural and linguistic background and refugees who attend professional appointments and require an interpreter. I also have been assisting humanitarian entrants with their settlement program, and since last year I started working as Bi-Cultural Facilitator for FICT project. I speak Tigrinya, Tigre, Arabic, Amharic and English.



## **Ali Nauman**

I can speak four languages English, Urdu Punjabi and Hindi. I have graduated from high school and hopefully will be doing Aeronautical engineering. I am working as a Bi-Cultural Youth Support Worker and as a Bi-Cultural Facilitator. I supported the ASeTTS YMES (Young Men's Group) project.



### **Jorge N. Zeidan**

I am a current student at the University of Western Australia (UWA) studying a Master of International Development. I am also a bicultural facilitator at ASeTTs. I facilitate community workshops to raise awareness about Domestic Violence among the Middle Eastern Community under the SAFE project. I am also a Bi-Cultural Facilitator for the CIVIL Program. I speak Arabic and English.



### **Daniel Kazemi**

I am an ASeTTs Bi-Cultural Facilitator working with the Farsi speaking community and delivering community workshops to raise awareness about Domestic Violence among the Middle Eastern Community under the SAFE project. I also support ASeTTs Men's Group. My dream is to become a psychologist. I speak Kurdish, Persian and English.



### **Ywa Hay Moo Byit**

I am a proud Karen (an ethnic group in Myanmar). I got involved with ASeTTs when I joined the SAFE project early 2020. I am currently studying Cert IV in Education Support. Working with ASeTTs has taught me so much and has equipped me with many new skills. I speak Karen and English.



## Student placements

We are committed to increasing the sustainability of the future workforce, by contributing to the teaching of the future workforce, and moulding their skills to meet the needs of our clients.

2020/21 saw the re-establishment of our Student Placement Program, and strong connections with universities and other higher education institutions. Since early 2021, 2 student placements have been facilitated at ASeTTS. There is significant demand for our student placements far more than we can deliver.

### Saori Yamashita

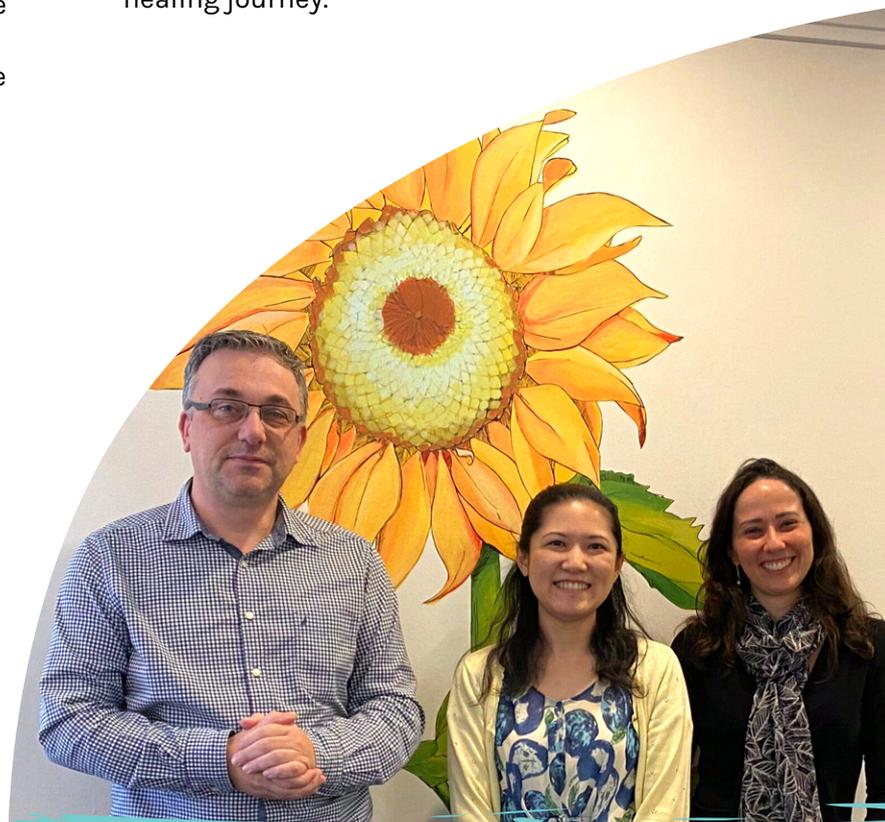
I am an international student from Japan, studying a Master of Social Work at UWA, and got this brilliant opportunity to do my first full-time work placement with ASeTTS' Community Development Team for 3 months. When I was a high school student back in Japan, we had a guest speaker from Burma, who shared with us his experience of being jailed and tortured there. He also addressed the significant difficulties of settling his life in Japan, facing systematic and social discriminations. This turned my view of the world upside down. I was shocked that I had been ignorant about such pain and the hardships being experienced by refugees and asylum seekers, which made me feel responsible and passionate about supporting them.

Every single worker at ASeTTS has not only a strong sense of professionalism, but also a warm heart to welcome everyone. I felt at home at ASeTTS from the first day of my placement, and appreciate the great support I have received from supervisors and co-workers throughout. It is such a privilege to have so many role models around me, and my learning experience here has helped me grow both as a future social worker and as a person.

### Vivian Gasparetti Abdoullah

Originally from Brazil, with Syrian background, I migrated to Australia in 2013. Having experienced myself the power of healing that psychotherapy brings to one's life, I decided to undertake the Master of Counselling and Psychotherapy at ECU. Through the university, I received the opportunity to have an interview with ASeTTS. Since the first minute I arrived at ASeTTS, I fell in love with this place. Somehow, I knew that here I would have the opportunity to learn, to meet incredible people and flourish as a future counsellor.

My experience as a placement student at ASeTTS has been above and beyond my expectations. I have no words to express my gratitude to Counsellor/Student Placement Coordinator, Jovan, for his endless patience and support, to every staff member that received me with a warm smile, and to the ASeTTS clients that have taught me so much. Although my grandparents migrated to Brazil as refugees, I had no idea of the extension of the trauma and hardships that the ASeTTS clients have been through. I am always impressed with their history of resilience and desire to keep going with life despite their trauma. I feel blessed to be at ASeTTS and to be able to support ASeTTS' clients in their healing journey.

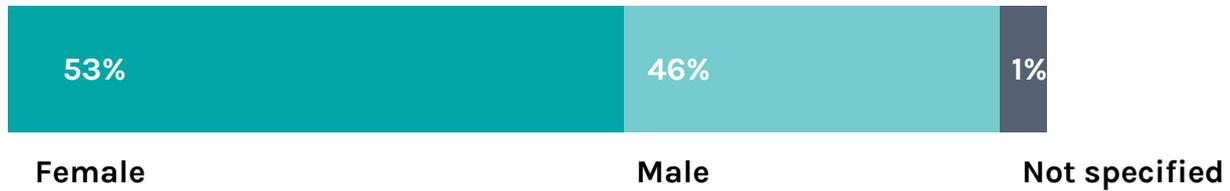


# Our Clients

In 2020/21 ASeTTS delivered a diverse array of services to 760 individual clients, who have come from a wide range of countries and ethnic and cultural backgrounds.

## Client demographics

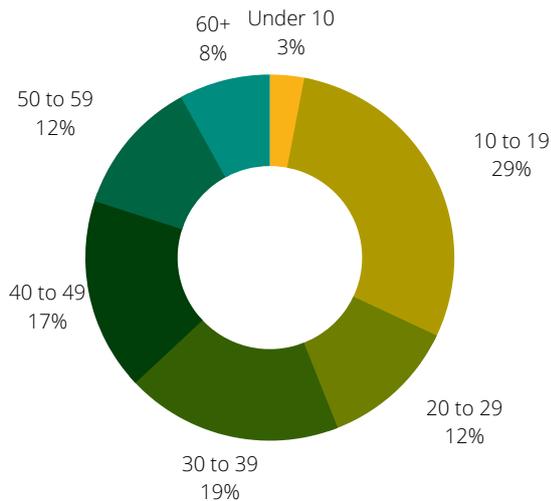
### Gender



### Age

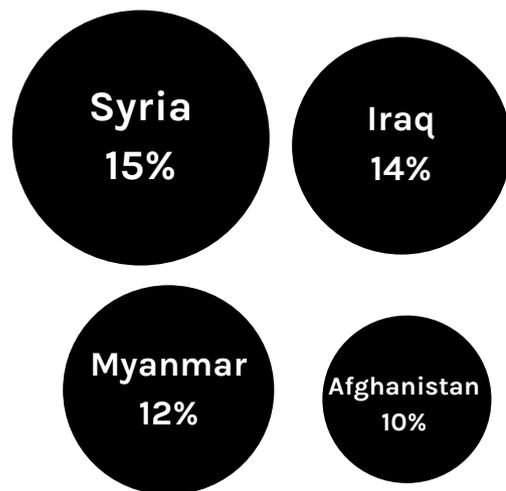
While services were delivered to clients across the lifespan, our focus on delivering services to youth continues, as one-third of clients were under 20 years-of-age.

Figure 1. Age ranges of ASeTTS clients in 2020/21



### Country of origin

This year clients from 47 countries of origin were supported. The largest proportion of clients originally came from:



### Languages spoken

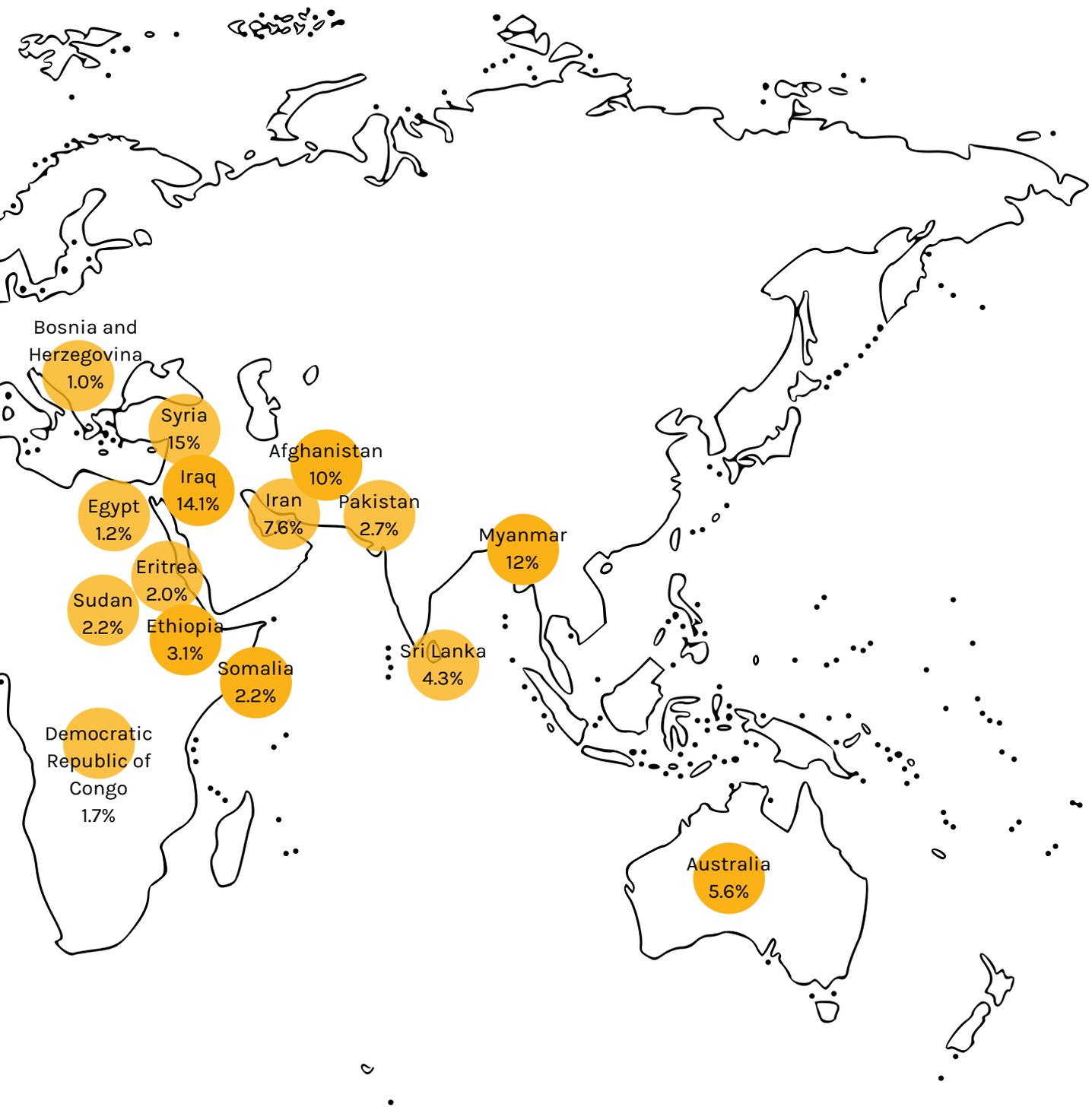
This year ASeTTS clients spoke 47 different languages. The largest proportion speak Arabic (30%); this was followed by English (16%) Karen (9%) and Hazaragi (5%).



# Countries of Origin

Our clients come from across the globe. In 2020-2021, our top countries of origin where:





# Our Service Achievements



**4,583** Counselling sessions



**336** Psychiatric services delivered to a total of **118** people



**43** Women Together sessions and **1** Women's camp; delivered to a total of **74** people



Men's Group was delivered on **42** occasions to **8-12** people per group



**3** youth school holiday programs were delivered to **25** young people per group



**1** Camp of Courage was delivered across **5** days and **4** nights to **21** young people



**2** art therapy programs were delivered; one to primary school students and another to members of the Karen community



**80** clients and families participated in cultural events within the community



**2** retreats were facilitated to improve connections between mothers and daughters and fathers and sons



**13** professional training programs were delivered to **350** people



**1** presentation delivered at a medical student conference



The CIVAL program was delivered to **35** community leaders, over **9** half/day sessions



**80** bags of food each week are provided to clients through Second Bite; approximately **4,000** bags across the year



Student placements recommended; **2** student placements were supported



**3** SAFE FDV Prevention and Protection Group workshops were delivered to volunteers



**20** members of Hazaragi, Karen, Madi, Pojulu, Arabic, Swahili, Chin, Burmese, Somali and Tamil language groups participated in our FDV Community of Practice



**3** Sexual Health Peer Education programs were delivered to **34** young women and men



The Young Women's Program (HERS) won **2021** YACWA, Y WA Large Organisation Achievement Award

## Our Service Highlights

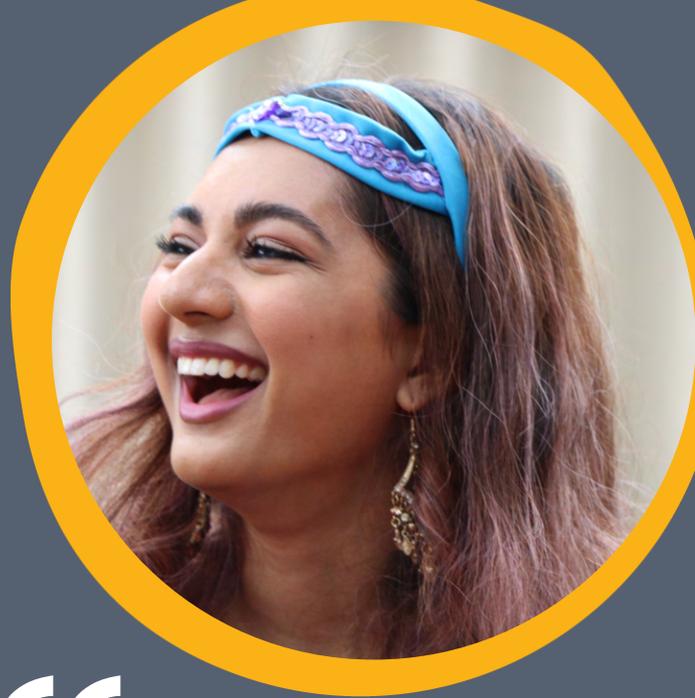
### Counselling

ASeTTS Counsellors provide direct support to individuals and families from refugee or refugee-like backgrounds who have survived experiences of torture and trauma. Our Counsellors use a variety of evidence-based interventions and therapies to support our clients. Counsellors focus on providing flexible, personalised and culturally-sensitive approaches that are based on a Trauma Recovery Framework.

Our clients often experience multilayered complex PTSD. Along with having experienced torture and trauma that many people would struggle to comprehend, significant proportions of our clients face settlement challenges that exacerbate their trauma symptomology and complicates their recovery pathways. This includes (but is not limited to): significant concerns for family members who remain overseas in tenuous political environments, interface with multiple service providers, poverty and risk of homelessness, and family and domestic violence (FDV).

Children, young people and families who are asylum seekers carry additional burdens, and often carry a deep sense of hopelessness for the future. It is challenging to support the mental health and torture and trauma recovery of asylum seekers under the shadow of hopelessness.

This year our Counsellors have adeptly moved from one challenge to another. Embracing new ways of working and delivering services (including during lockdowns), inducting new colleagues, and welcoming new clients from Central America. It has been a stimulating and productive year.



“

**My highlight of 2021 was being able to discharge a young refugee from Afghanistan, who has managed to not only learn English and start an apprenticeship, but to also buy his first house. All this within only a few years of arrival in Australia!**

**ASeTTS has supported him on this journey, and it's been humbling to witness his discipline, hard work and resilience to overcome his traumatic past and begin what I hope will be a wonderful future in Australia.**

Sherin Omran, ASeTTS Counsellor

”

## Client Accounts

The following accounts have been generously shared by 2 of our clients. They include an overview of torture and trauma experiences and their impact on mental health and wellbeing. We share these accounts to explain in some way the challenges our clients have experienced, and to celebrate their strength and resilience.

*"In 2016 I came to Australia on a 866 Protection Visa, having fled Ethiopia.*

*As a teenager I was exposed to physical, sexual and emotional abuse. I faced people who were throwing me from corner to corner of the room, and to the floor, slapping me, and hung and torched me. I also was in solitary confinement for years. Have seen no one and talked to no one for 2 and half years.*

*During these experiences I did not understand that I was sliding in to depression. I remember my feelings of anger, irritability, frustration, and tiredness. This is something that lived in me for decades which I thought that it was normal.*

*I finally ran away from my beloved country, separated from my sweet children, and left behind my community. My life assets.*

“

*I hope I will be able to shine and resume my life in full potential again.”*

”

*My depression went deeper and deeper to the extent of losing all my common interests in the family. Eating, watching TV, having nice chats.*

*I should not have struggled that long. The feelings of being worthless left me in darkness. I was unable to look for work and when people tried to help me I started thinking I am not good enough for the work.*

*Thanks to the Counselling I have received from ASeTTS Counsellor Maria and support from Dr Lutton I am feeling better now. My family is surprised by the change they are observing, my more stable mood and in my better general health conditions. In a short time, the way I talk, the way I walk and the way I care for myself improved.*



## Client Accounts

*"I am a lesbian woman from Venezuela.*

*In my life, I have been through ups and downs, confronting many difficulties as my country was falling to pieces. Venezuela is a rich country and I was born in the good years. However, my family and I were unable to continue living in Venezuela due to the uncertain political situation. By boat, with another 11 people we fled to the neighbouring country Trinidad and Tobago. I am a brave woman but the situation that we faced in Trinidad and Tobago was unexpected. I wanted to feel safe but instead experienced severe sexual harassment. Because I refused to marry a man I didn't know, he called Immigration and I was imprisoned for a period. It was unjust, but at least I was far from those men.*

*After being returned to Venezuela I again fled the country, this time with a friend in the direction of Colombia.*

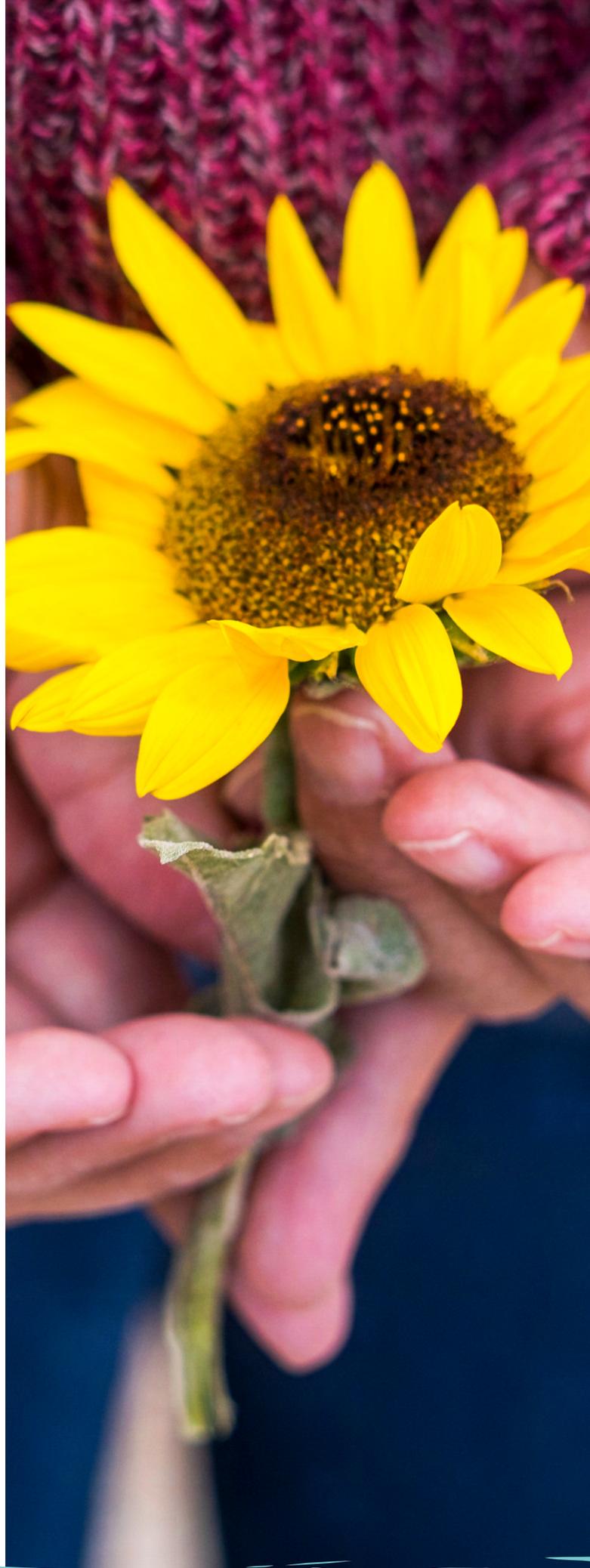
*I was kidnapped in Colombia, which is something very common but of course I was very afraid, I just thought that I was going to be killed and my body would be lost and nobody would know what really happened to me. I don't know how I did it but I escaped. Because I did not have an alternative I returned again to Venezuela.*

*Due to the constant stress and uncertainty my health deteriorated. This surprised me because I always thought that I was a very strong woman. I ended up having psychotic episodes.*

*After a long immigration process I was finally able to come to Australia. Coming to Australia I feel renewed; like being born again.*

*The most difficult thing for me is to stop surviving and start living. Just surviving is an exhausting 24/7 activity and here in Australia I can rest.*

*I am sad to live in a world with so many barriers and rules, where we are not treated as human beings. I value my experiences and know that there are millions of people that are continuing living in fear and uncertainty when they only want to live, just that, live. We are good people with good hearts and our only ambition is to have a normal life, what is the sin in this?"*



# Social and Community Groups

Social and community-based groups are facilitated with the aim of breaking social isolation and increasing participation of torture and trauma survivors in the broader community. The Women Together and Men's Groups have been facilitated on a weekly basis across most of the year.

## Women Together Group

This year the Women Together Group met on 43 occasions. Through the year the group was supported to develop and implement the Women's Empowerment Project. The project was created through consultation with participants to identify and understand the various challenges that they face, and design tailored weekly sessions to address needs and nurture women's confidence, and communication and interpersonal skills to support women as leaders and supporters of other women with their community.

Specific areas of need identified by women included language barriers, learning and practicing English, financial literacy, fitness and health, and limited understanding of what services are available and how to access services. This includes mainstream, health and wellbeing and, settlement services. With support from our Volunteers and partner organisations participants now have access to fortnightly English classes, weekly fitness sessions, regular health education and financial literacy sessions, and opportunities to develop leadership skills and connect with services.

## Women's Camp

In July 2020 we organised a Women's Camp. The camp was held at the Manjedal activity centre, set on 265 hectares of Jarrah forest located between Byford and Jarrahdale. Over 3 days and 2 nights, 22 women were engaged in team-building and social activities, and had the opportunity to enjoy WA's native flora and fauna.

## Men's Group

In 2020/21 participants of the Men's Group engaged in a range of activities, including: recreational swimming, health education and financial wellbeing sessions, social activities, excursions, English language classes. They were also provided information sessions from services providers, and attended a Family Fun Day with their families.

During this period, we introduced regular group therapeutic sessions to the Men's Group. Our Counsellor Jovan facilitated 7 sessions that included elements of counselling and psychotherapy. By introducing group therapy our intention was to enhance the mental health and wellbeing of participants by supporting them to be 'in the now' and address with current pressing issues. The group is a safe and relaxed space where participants can share their experiences and have their posttraumatic symptoms recognised and validated. It is also an environment where participants are: provided psychoeducation, and support to explore inner and personal growth, healthy relationships and concepts of belonging and worth. Participants have engaged well in group therapy; a support that has continued into the current year.







***"This year I helped our client Mohammad Reza Ghulami to complete a Certificate III in Hospitality. Cooking is Reza's passion, he is a skilled cook who creates delicious Middle Eastern cuisine.***

***Reza would like to support his community and others through cooking, and would also like to earn an income through cooking. He was unable to complete a cooking or hospitality course in Australia due to his difficulties in speaking and reading English. He also has limited experience in completing courses, as he has never previously had the opportunity to complete any formal education. We wanted to support Reza to gain a cooking related certificate and support him to achieve his goal.***

***With Reza I found an online Certificate III in Hospitality. I supported Reza to complete the course by translating the entire course into Dari language. There were 8 modules, 120 tasks, video clips, and questionnaires. It took Reza 8 weeks to complete the course.***

***We faced many challenges through the process; especially in creating a Unique Student Identifier (USI). However, we worked through each issue and Reza received his Certificate. This is the very first education certificate he has received in Australia."***

***Zahid Kazimi, Community Development Officer and Men's Group Facilitator***

## **Retreats**

### **Father and Son**

The overnight retreat was attended by 16 fathers and sons who were experiencing breakdowns or challenges in their relationships. The retreat included a variety of activities designed to facilitate connection, communication and bonding. It also provided participants with a unique opportunity to discuss intergenerational conflicts within a safe therapeutic environment. Participants reported that, as a result of the retreat, they: had an interest in spending quality time with their family member on an ongoing basis, had improved their communication skills, and were more compassionate towards their family member. Many participants have requested another retreat.

### **Mother and Daughter**

This 2-day retreat provided 25 mothers and their daughters with the opportunity to spend quality time together and strengthen their connection. The retreat included tailored bonding activities, art therapy and yoga. Participants expressed their genuine enjoyment at spending time with one another; many had never before had the opportunity to bond with their family member in this manner. They also reported having better understanding of the challenges that their family member faces, and improved knowledge about mental wellbeing and self-care.



# Community Development

We recognise that trauma impacts individuals, families and communities. We view our community development programs as a critical component of working holistically with survivors of torture and trauma. We collaborate with refugee communities to develop programs that support the ongoing process of healing from collective trauma, and build cohesion and connectedness.

## Community Innovators, Volunteers and Leaders (CIVAL)

The CIVAL Program is an interactive community leadership program for existing and emerging community leaders. CIVAL provides specialist training to participants to enhance their leadership skills and create networks.

In 2020/21 ASeTTS delivered CIVAL with support from the City of Stirling and a number of other local government areas. A total of 35 community leaders, volunteers and innovators from 13 different language groups participated in training.

This year ASeTTS offered CIVAL graduates with the opportunity to access seed funding, to implement pilot projects within their community to benefit their community members. 3 projects were supported and delivered to completion during the year, these included:

- Man On! – A soccer-themed theatre show, about how temporary visas affect the everyday life of Latin migrants above 18 years of age
- Making a difference – A reality show series that aired on YouTube and explored migrant journeys of change. 50 migrants were involved in the making of the episodes.
- Connecting Newly Arrived Migrants to Public Services – A community information event that introduced new arrivals to public services. The project attracted 80 new arrivals and was supported by Central TAFE.

## Families in Cultural Transition (FICT)

The FICT Program has been delivered by ASeTTS for over a decade. It includes a series of interactive workshops designed to equip humanitarian entrants who have been in Australia for 5 years or less, with skills and information to support cultural transition to life in Australia.

In 2020/21 FICT underwent comprehensive review, and modules were updated to better reflect the world we live in. Modules about Aboriginal History and Culture, the Australian Government and the Legal System, Human Rights and Justice and the Australian Education System saw significant change.

After the review 2 separate FICT programs were delivered; to a Karen speaking group from Myanmar and to Arabic speakers. Sessions were co-facilitated with a Bicultural Facilitator that speaks the same language as participants and understands the community's needs.





# Safety and Family Education (SAFE) Project

In 2020/21 we commenced the SAFE FDV Project; a specialised project that aimed to promote community and family safety and reduce FDV, sexual and gender-based violence in at-risk CaLD and refugee-like communities. The project was delivered through 2 streams, Prevention and Protection.

## SAFE Prevention

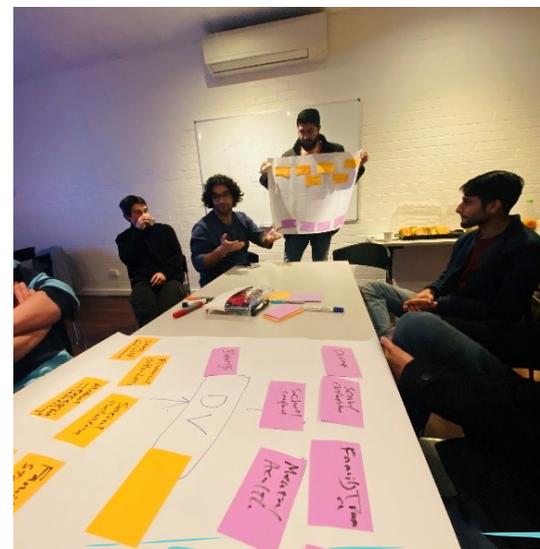
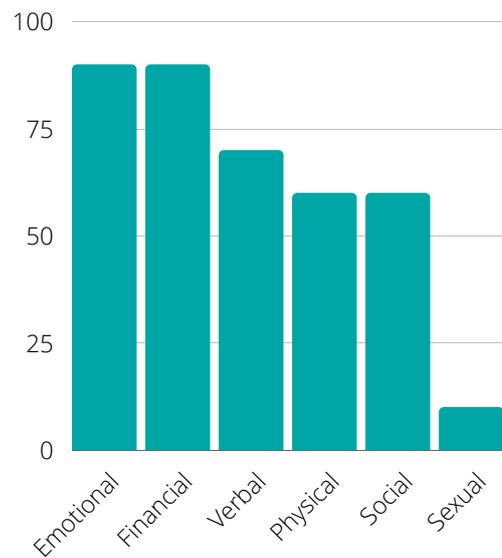
The SAFE Prevention team, which included 4 Bicultural Facilitators and 27 Volunteers, worked alongside community leaders to raise awareness of FDV, and improve the capacity of community members to support FDV affected families and individuals. The team supported Arabic, Farsi, Karen and Hazaragi communities to design and co-facilitate a total 11 tailored FDV awareness raising events.

## SAFE Protection

Throughout the year the Protection team have been accepting referrals to support torture and trauma survivors who have experienced FDV. Our clients are individuals who are reluctant to access mainstream FDV support services, and who experience barriers to access. SAFE Protection services are not intended to replace or duplicate other FDV services, but instead to connect survivors of FDV with protection resources, particularly mainstream services to support them through their FDV journey.

Of the clients that were referred for support, one-third were existing ASeTTS clients, this was followed by referrals from other for-purpose organisations (28%). Supports provided through SAFE include: risk assessment and management, case management, safety planning, outreach and transport supports, referrals, peer support, and assistance to engage legal services, financial counselling, and other needed services.

Figure 2. Proportion of FDV experiences reported by SAFE Protection clients



## Services for Children and Youth

With one-third of our clients under 19 years-of-age, our services to children and youth are an important area of service. We provide a range of counselling, youth work, training, advocacy, outreach supports, and school holiday programs and an annual 5-day camp.

### Youth Camp

Our Youth Camp was delivered in October 2020 at Manjedal Activity Centre, to 21 young people. The camp gave young people with an opportunity to connect with others, and provided participants and their families with no-cost respite during a significant holiday period.

Our camp is based on the therapeutic Circle of Courage model. Camp participants are supported to explore concepts of courage, belonging, mastery, independence and generosity, and identify how these concepts can be integrated into their everyday lives. Participants are also engaged in various creative and physical activities, including: drumming, flying fox, nature walks, drama games, canoeing, obstacle courses, and a talent show.

Each night the camp finishes with an 'Open Circle' where all participants come together and are encouraged to demonstrate courage and openly share what they have learnt amongst peers. This activity is confronting to some but is an opportunity to develop self-confidence.



“

My friends at school want to know more about these things. I'm learning and we are sharing with each other

...

HERS Participant

”



## Sexual Health Peer Education

In 2020/21 ASeTTS in partnership with SHQ and young people from refugee-like backgrounds, designed and delivered the HERS and YMES Programs. The programs developed from extensive consultation with young women. The HERS and YMES programs aimed to nurture the confidence and capability of young people from refugee-like backgrounds to make informed decisions about their sexual and reproductive health and wellbeing.

### HERS

2 rounds of HERS was delivered this year, to a total of 20 young women. Workshops included a sexual and reproductive health information, learning and team building activities, small group discussions and guest speakers. It included content on rights, access to services, female genital cutting and forced marriage.

As a result of their participation in HERS, many of the participants shared the information they had learnt with their families, and friends. The program also nurtured the leadership skills of participants. Many are now contributing to conversations within their communities, and are presenting at professional forums.

We were thrilled when HERS was awarded the 2021 YACWA, Y WA Large Organisation Achievement Award.

### Young Men Explaining Sex (YMES)

14 young men between 16 and 25 years-of-age participated in the YMES Program, were originally from Iraq, Cambodia, Eritrea, Afghanistan, Jordan, Liberia.

Participants were supported to: increase their knowledge of sexual and reproductive health; awareness of the importance of mutual respect in intimate relationships; understand how to access services related to sexual health and rights, and develop their confidence to have conversations about sexual and reproductive health with peers.

Through completing the program participants reported significant shifts in their confidence in discussing and exploring sexual and reproductive health, relationships and sexual identity.



## Other services

### Training and PD

During this year ASeTTS has delivered the 13 training courses, over 21 sessions to 350 representatives of community organisations, settlement service organisations, health service providers, educational institutions, and local governments.

Our staff accessed over 10 days of PD on a variety of topics. This included: Schema Therapy, Narrative Therapy, Opening Closets, Child Protection and Mandatory Reporting, and training related to the National Standards for Mental Health Services, and operational and safety practices.

### Food Service

ASeTTS, with support from Second Bite, has provided a free food service for many years. Before COVID-19 our clients could only collect food from our offices, this year, to ensure clients could continue to access food during lockdowns we implemented a delivery service. With volunteer support we prepare around 80 bags of food per/week, and deliver approximately half of these to our clients.



# Human Rights Day 2020

Each year ASeTTS celebrates Human Rights Day by bringing together the ASeTTS community. In December 2020 we were joined by clients, staff (past and present), members, partner organisations, local government representatives and special guests Rubi Ni Chin and Dr Marilyn Metta from Mettamorphosis Inc. The theme for the 2020 Human Rights Day was 'Recover better - Stand up for Human Rights'. This theme promoted the importance of ensuring Human Rights are central to COVID-19 recovery efforts.







## Treasurers Report

The Association reported a surplus of \$501,918 for the year ended 30 June 2021. This is an increase of \$91,946 compared to a surplus of \$409,972 reported in 2020. The significant operating surplus is largely the result of one specific grant, where the funding received exceeded the cost of services provided by \$527,000. Without this under spend in grant funding, it is unlikely that the Association would have achieved such a significant operating surplus. All other grant funds have been fully expended, except for \$107,600 in funding received in advance that will be applied in the 2021-22 financial year.

The total value of cash and cash equivalents is \$4,108,111 and this represents an increase of \$573,250 from the previous year. The increase in cash holdings is largely attributable to unspent grant funding and grants received in advance. Revenue from specific grants and programs has increased by \$306,163 in 2021 to \$4,214,594. The higher level of funding is largely the result of increased grants from Government agencies.

Other income has declined from \$332,405 in 2020 to \$226,544 in 2021. This is mainly due to a reduced level of donations and other miscellaneous income. Total expenses for 2020-21 were \$3,956,347. This represents an increase of \$81,918 or 2.1% compared to the previous year.

Growth in expenditure is not significant after allowing for increases in the consumer price index due to inflationary cost pressures. Total equity increased \$501,918 from \$3,059,313 to \$3,561,231 as at 30 June 2021.

Vince Ianni  
Treasurer  
Association for Services to Torture and Trauma  
Survivors (ASeTTs)

23 October 2021

# Auditor's Report



## **INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE ASSOCIATION FOR SERVICES TO TORTURE AND TRAUMA SURVIVORS INCORPORATED**

### **Report on the Audit of the Financial Report**

#### *Opinion*

We have audited the Financial Report of the Association of Services to Torture and Trauma Survivors Incorporated ('ASeTTS'), which comprises the statement of financial position as at 30 June 2021, the statement of income and retained surplus, the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the Board of Directors' declaration.

In our opinion, the Financial Report of ASeTTS has been prepared in accordance with Division 60 of the Australian Charities and Not-for-Profit Commission (ACNC) Act 2012, and the Associations Incorporation Act 2015 including:

- (a) giving a true and fair view of ASeTTS' financial position as at 30 June 2021 and of its financial performance for the year then ended; and
- (b) complying with Australian Accounting Standards – Simplified Disclosures and Division 60 of the Australian Charities and Not-for-Profit Commission Regulation 2013.

#### *Basis for Opinion*

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Association in accordance with the auditor independence requirements of the *ACNC Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (including Independence Standards) (the Code) that are relevant to our audit of the Financial Report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### *Responsibilities of the Board of Directors for the Financial Report*

The Board of Directors of ASeTTS is responsible for:

- I. Preparing the Financial Report that gives a true and fair view Financial Report in accordance with Australian Accounting Standards – Simplified Disclosures and the ACNC Act 2012.
- II. Preparing the Financial Report in accordance with Section 15(1) and 15(2) of the Charitable Collections Act 1946 and Regulations 1947 (the Act and Regulation).
- III. Preparing the Financial Report in accordance with the Associations Incorporation Act 2015.
- IV. Implementing necessary internal control to enable the preparation of the Financial Report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.
- V. Assessing ASeTTS' ability to continue as a going concern and whether the use of the going concern basis of accounting is appropriate. This includes disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless they either intend to liquidate ASeTTS or to cease operations or have no realistic alternative but to do so.

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*Auditor's Responsibilities for the Audit of the Financial Report*

Our objective is:

- I. to obtain reasonable assurance about whether the Financial Report as a whole is free from material misstatement, whether due to fraud or error, and
- II. to issue an auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit.

We also:

- i. Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- ii. Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of ASeTTS' internal control.
- iii. Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board of Directors.
- iv. Conclude on the appropriateness of the Board of Directors' use of the going concern basis of accounting in the preparation of the financial report. We also conclude, based on the audit evidence obtained whether a material uncertainty exists related to events and conditions that may cast significant doubt on ASeTTS' ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report, or if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause ASeTTS to cease to continue as a going concern.
- v. Evaluate the overall presentation, structure and content of the financial report, including the disclosures and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.



We communicate with the Board of Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We have not audited on a continuous basis the accounting records relied upon for reporting on fundraising appeal activities. These do not necessarily reflect accounting adjustments after the event or normal year-end financial adjustments required for the preparation of Financial Report such as accruals, prepayments, provisioning and valuations.

We also provide the Board of Directors with a statement that we have complied with the relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

#### **Report on Other Legal and Regulatory Requirements**

*Opinion pursuant to the Charitable Collections Act (WA) and Charitable Collections Regulations (WA) 1947*

In our opinion, ASeTTS has complied in all material respects, with the requirements of the *Charitable Collections Act (WA) 1946* and *Charitable Collections regulations (WA) 1947* for the year ended 30 June 2021.

A handwritten signature in black ink, appearing to read "Sean McGurk".

**Crowe Perth**

A handwritten signature in black ink, appearing to read "Sean McGurk".

**Sean McGurk**

Partner

Signed at Perth, Western Australia

28 October 2021

# Statement of Profit or Loss and other comprehensive income

For the financial year ended 30 June 2021

|  | 2021             | 2020             |
|--|------------------|------------------|
|  | \$               | \$               |
| <b>INCOME</b>                                  |                  |                  |
| Revenue  | 4,214,594        | 3,908,431        |
| Interest income                                | 17,127           | 43,565           |
| Other income                                   | 226,544          | 332,405          |
| <b>TOTAL INCOME</b>                            | <b>4,458,265</b> | <b>4,284,401</b> |
| <b>EXPENSES</b>                                |                  |                  |
| Employment                                     | 2,786,198        | 2,805,133        |
| Consultants & Contractors                      | 163,521          | 155,264          |
| Staff Development                              | 36,445           | 40,148           |
| Programs                                       | 434,281          | 358,385          |
| Administration                                 | 204,420          | 231,499          |
| Premises                                       | 118,056          | 60,507           |
| Insurance                                      | 56,981           | 68,770           |
| Travel   | 37,195           | 32,838           |
| Depreciation                                   | 62,877           | 92,825           |
| Depreciation Leases                            | 11,576           | 11,576           |
| Interest Lease expense                         | 597              | 931              |
| Finance Costs                                  | 570              | 410              |
| Other  | 43,630           | 16,143           |
| <b>TOTAL EXPENSES</b>                          | <b>3,956,347</b> | <b>3,874,429</b> |
| <b>SURPLUS FOR THE YEAR</b>                    | <b>501,918</b>   | <b>409,972</b>   |
| Other comprehensive income                     | -                | -                |
| <b>TOTAL COMPREHENSIVE INCOME FOR THE YEAR</b> | <b>501,918</b>   | <b>409,972</b>   |

# Statement of Financial Position

For the financial year ended 30 June 2021

|                                      | 2021             | 2020             |
|--------------------------------------|------------------|------------------|
|                                      | \$               | \$               |
| <b>CURRENT ASSETS</b>                |                  |                  |
| Cash & Cash equivalents              | 4,108,111        | 3,534,861        |
| Trade & Other Receivables            | 198,124          | 343,942          |
| Right -of-use Assets                 | 34,729           | 46,305           |
| <b>TOTAL CURRENT ASSETS</b>          | <u>4,340,964</u> | <u>3,925,108</u> |
| <b>NON-CURRENT ASSETS</b>            |                  |                  |
| Property, Plant & Equipment          | 103,088          | 136,593          |
| <b>TOTAL ASSETS</b>                  | <u>4,444,052</u> | <u>4,061,701</u> |
| <b>CURRENT LIABILITIES</b>           |                  |                  |
| Trade & Other Payables               | 283,486          | 250,767          |
| Grant Income in Advance              | 107,600          | 207,429          |
| Provisions                           | 361,277          | 392,511          |
| Lease Liability                      | 25,097           | 22,828           |
| <b>TOTAL CURRENT LIABILITIES</b>     | <u>777,460</u>   | <u>873,535</u>   |
| <b>NON-CURRENT LIABILITIES</b>       |                  |                  |
| Provisions                           | 101,499          | 108,819          |
| Lease Liability                      | 3,862            | 20,034           |
| <b>TOTAL NON-CURRENT LIABILITIES</b> | <u>105,361</u>   | <u>128,853</u>   |
| <b>TOTAL LIABILITIES</b>             | <u>882,821</u>   | <u>1,002,388</u> |
| <b>NET ASSETS</b>                    | <u>3,561,231</u> | <u>3,059,313</u> |
| <b>EQUITY</b>                        |                  |                  |
| Accumulated Funds                    | 3,561,231        | 3,059,313        |
|                                      | <u>3,561,231</u> | <u>3,059,313</u> |

# Statement of Cash Flows

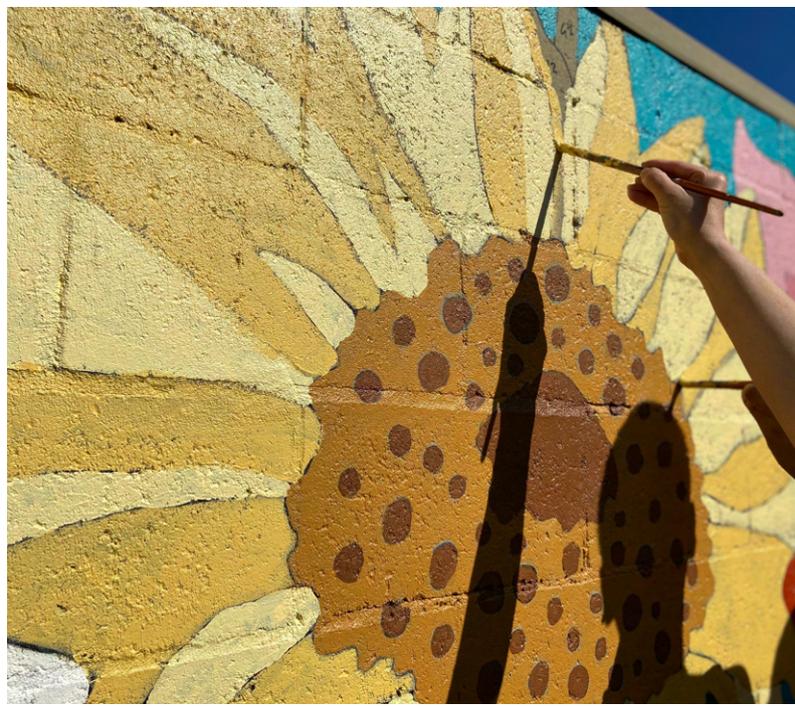
For the financial year ended 30 June 2021

|   | 2021<br>\$  | 2020<br>\$  |
|---|-------------|-------------|
| <b>CASHFLOW FROM OPERATING ACTIVITIES</b>               |             |             |
| Receipts from Operations                                | 4,933,731   | 4,939,785   |
| Payments to Suppliers and Employees                     | (4,335,653) | (4,252,637) |
| <b>NET CASH PROVIDED BY OPERATING ACTIVITIES</b>        | 598,078     | 687,148     |
| <b>CASHFLOW FROM INVESTING ACTIVITIES</b>               |             |             |
| Acquisition of Property, Plant & Equipment              | (29,372)    | (20,339)    |
| Proceeds from disposal of Other Financial Assets        | -           | 1,000,000   |
| Interest Received                                       | 19,044      | 49,566      |
| <b>NET CASH FLOWS PROVIDED BY INVESTING ACTIVITIES</b>  | 10,328      | 1,029,227   |
| <b>CASH FLOWS FROM FINANCING ACTIVITIES</b>             |             |             |
| Lease payments  | (14,500)    | (15,950)    |
| <b>NET CASH FLOWS USED IN FINANCIAL ACTIVITIES</b>      | (14,500)    | (15,950)    |
| <b>NET INCREASE IN CASH HELD</b>                        | 573,250     | 1,700,425   |
| <b>CASH &amp; CASH EQUIVALENTS AT BEGINNING OF YEAR</b> | 3,534,861   | 1,834,436   |
| <b>CASH &amp; CASH EQUIVALENTS AT END OF YEAR</b>       | 4,108,111   | 3,534,861   |

## Our Volunteers

In May 2021 we celebrated National Volunteer Week. To recognise our volunteers, we commissioned a community mural from local artist Mel McVee (Melski). Mel supported our clients, staff (past and present), members, and volunteers to paint the mural. Her design included flowers that represent many of the countries that our clients have come from.







**Association for Services to Torture and Trauma Survivors (ASeTTS)**  
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